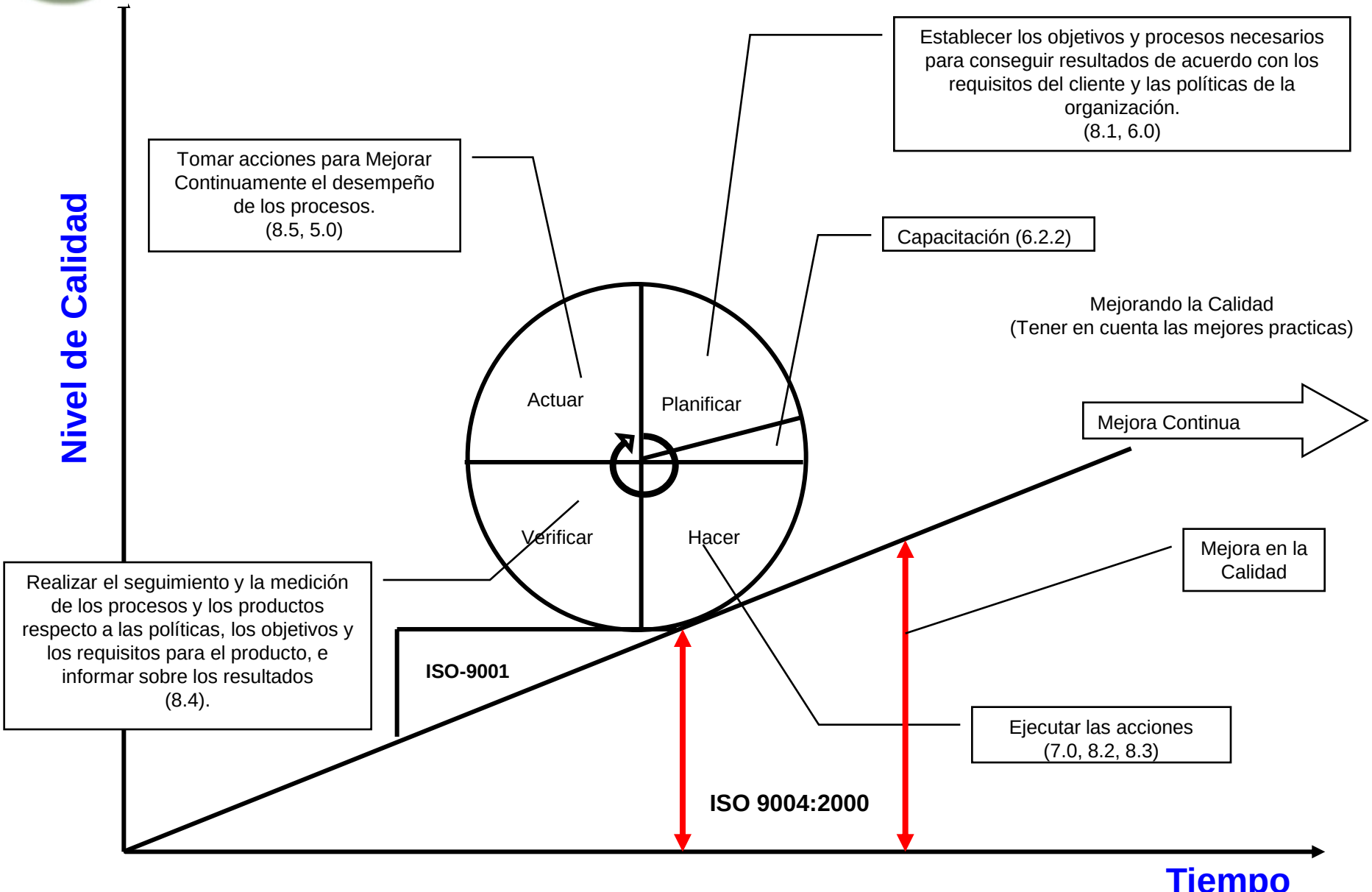
Ciclo de Shewhart, Deming, Ishikawa (PHVA)

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